

USER AGREEMENT

The present user agreement defines the conditions of use of materials and services of the National Interactive Information Internet-Resource for domestic exporters of the manufacturing industries and foreign buyers of non-oil products www.export.gov.kz (hereinafter referred as - Portal). This document is an agreement between the User and the Portal Administration. The User shall read carefully the entire text of the Agreement before starting to use the Portal or any information posted on the Portal, as well as the services offered.

The Portal offers the User to use all its functions and services only under conditions of full recognition of this Agreement. By accessing the Portal and navigating through the Portal pages, the User accepts without limitation or qualification the terms and conditions set forth in the present Agreement and agrees that any other agreements between the User and the Portal that may exist shall not be inconsistent with the terms and conditions contained in this Agreement.

GENERAL TERMS AND CONDITIONS

Using of materials and services of the Portal is regulated by the norms of the current legislation of the Republic of Kazakhstan.

This Agreement is a public offer. Each time the User accesses the Portal materials, the User shall be deemed as having accepted the terms of this Agreement.

The Portal Administration may at any time unilaterally and without special prior notice modify the terms of this Agreement. Such changes will take effect from the date of the Agreement new version posted on the Portal, unless otherwise provided by this new version of the Agreement. The current version of the Agreement is available on the www.export.gov.kz Portal page. If the User does not agree with the amendments, he will refuse access to the Portal and immediately stop using the Portal materials and services.

USER REGISTRATION, PASSWORD AND SECURITY

In order to get full access to all Portal services, the User must complete the registration procedure by filling in all necessary fields in the "Registration" section. Upon registration, the User will provide the Portal Administration with complete, accurate and valid information.

By registering on the Portal the User confirms that he has read the rules of the Portal use, the Agreement, understands them, agrees with all rules and he/she is ready to fulfill them. The Agreement will enter into force from the moment of User 's consent to its terms when registering on the Portal, which represents actions to pass the registration procedure. The Portal Administration may impose any additional requirements and restrictions on the use of this Portal.

If the User does not agree to any terms of this Agreement, the User has immediately stop using the Portal services and leave it.

During registration the User has to specify the organization name, BIN, form of ownership, region, city, registration of the organization, industry, product/service, website and password. The Internet user is responsible for actions that are performed under a user account on the Portal, even if he has provided his/her data to another person.

The provisions of this Agreement shall be binding on all previously registered Users.

USER RIGHTS AND OBLIGATIONS

The User has the right to:

Use all Portal services.

Link to the Portal on own website (blog, etc.).

The Portal Administration agrees that the User 's can use documents, files from the Portal section, except for the design of Portal pages or any information available on the Portal, solely for his/her own personal purposes.

The User shall:

To provide reliable and true data about himself/herself;

Not to take actions that may be considered as violating of Kazakhstan law or norms of international law, including in the intellectual property, copyright and/or related rights. Particularly the User undertakes to:

- To place and use otherwise objects of copyright and related rights on the Portal, only with the consent of the right holders;
- To post photos with the third parties image on the Portal only with the consent of the persons depicted in the photos, except for cases provided by the legislation of the Republic of Kazakhstan;
- Use services and other content of the Portal exclusively for personal and non-commercial use. This means that the User may view the Portal, use the services provided on the Portal only for himself or herself and may not sell, exchange or otherwise transfer this material and/or rights to other persons;
- Do not copy, change, distribute, transfer, display on its website (blog, etc.) or any other website, publish or sell any information, images, software, products or services obtained as a result of Portal use.

Use forms intended for communication within the Portal exclusively for communication. Particularly the User is prohibited:

- To post, transmit, send and otherwise publish messages that may contain obscene expressions, be defamatory or offensive, propagate hatred and discriminate against people on racial, ethnic, sexual or social grounds;
- To post, transmit, send and otherwise publish pornographic messages;
- to conduct business within the Portal or on its behalf without prior consent of the Portal Administration .

Do not take any actions that cause or may lead to disruption of the Portal and Portal services, as well as other malicious actions. Particularly the User is prohibited:

- Downloading, sending, transmitting or any other means of publishing any material, containing viruses or other computer codes, files or programs intended for violation, destroy or limit the functionality of any computer or telecommunications equipment or software, for unauthorized access, as well as serial numbers to commercial software products and programs for their generation, logins, passwords and other means for obtaining unauthorized access to paid resources on the Internet, as well as posting links to the above;
- Use any automatic means of gathering information while it is located on the Portal;
- Use deficiencies in the system to gain unfair advantage over other users;
- Perform any actions that the Portal Administration or other Users may consider to be unfair.

In case of any claims and/or claims against the Portal Administration by third parties regarding infringement of copyright or related rights to the material posted by the User on the Portal, as well as about lack of consent of the persons depicted in the photos, the User undertakes to take all measures to resolve these claims. Upon receipt of any above-mentioned claim, the Portal Administration shall delete the

photo to which there are claims of third parties, as well as have the right to remove the User 's registration or suspend the User 's access to the Portal.

The User shall comply with all requirements of the Portal Administration.

The User hereby agrees that any use of information obtained as a result of Portal use, in violation of the terms of this Agreement, may lead to civil action or criminal prosecution in accordance with the legislation of the Republic of Kazakhstan.

THE PORTAL ADMINISTRATION RIGHTS AND OBLIGATIONS

The Portal administration has the right to:

Suspend or cancel the registration of the User at any time at its discretion, deny the User the right to receive a prize or refuse the User to use the Portal 's capabilities if the Portal Administration has reason to believe that the User has violated one or more of the terms of this Agreement;

Request documents from the User confirming that the User has all necessary rights to place photos or other materials on the Portal;

All personal data specified by the User during registration shall be protected in accordance with the privacy policy of the Portal Administration, necessary for the Portal Administration to protect the interests of the User; the specified data will be processed with extreme care and care and will be authorized are transferred to the third party. User agrees with the terms of use of his/her personal information. The administration of the Portal does not bear responsibility for illegal use or abuse of personal data of the User of the third party and also does not indemnify the loss of the User or to other persons received from use of these data by the third party.

Issue mandatory orders to the User;

Without notification of the User, remove the User 's materials and information, which do not comply with the norms of the current legislation of the Republic of Kazakhstan or this Agreement;

Any information received from the User may be used in one of the following ways:

- For the purpose of personalization of the Portal for the User;
- In order to improve the functionality of the Portal;
- In order to improve the quality of user service;
- For sending information letters;

At any time, without any prior special notice, modify, delete or otherwise modify any section and/or service of the Portal, including but not limited to:

- Delete or modify Portal content;
- Restriction, suspension or termination of any privileges of the User;
- Limitation of compatibility of the Portal with any software or computer equipment.

The Portal Administration shall:

Grant access to the Portal to any User provided that the User meets all the terms and conditions of this Agreement;

EXEMPTION FROM LIABILITY

The Administration does not guarantee that the services of the Portal will be provided continuously, quickly, reliably and without errors (for example, due to hacker attacks, DOS-attacks, unforeseen circumstances and force majeure circumstances, for example: voltage drops in the network, natural disasters, etc.). Thus, the User cannot make complaints to the Portal Administration related to technical reasons. To avoid overloading the system, Users' access to the system at the same time may be restricted. In this case, the User will be informed that the Portal will be available within a few minutes. The technical configuration of the

User's computer or device used to connect to the Portal is the responsibility of the User.

In case of adoption of normative and legal acts by authorities of the Republic of Kazakhstan, which affect completely or in terms of the Portal services functioning, the Portal Administration reserves the right to any changes in the Portal capabilities functioning aimed at bringing the Portal into compliance with the new standards. The Portal administration is not responsible for publications in forms intended for communication and it is not obliged to check the contents of these publications. However, if any publications are in any conflict with the requirements of this Agreement and/or the legislation of the Republic of Kazakhstan, in the opinion of the Portal Administration, the Portal Administration shall have the right to delete any of these publications.

The Portal Users' opinions, published in forms intended for communication, may not coincide with those of the Portal Administration.

User is warned that the Portal Administration is not responsible for visiting and using external resources that may be referenced on the Portal.

The Portal Administration shall not be responsible for the content, expressions contained in the materials provided by the User to the Portal.

The Portal Administration shall not be liable for violation by the User of the current legislation of the Republic of Kazakhstan, including for violation of copyright and related rights of third parties.

FINAL PROVISIONS

All possible disputes arising out of this Agreement or related thereto shall be settled in accordance with the current legislation of the Republic of Kazakhstan.

Violation of any term of this Agreement shall be considered a gross violation of the Agreement and shall entail the possibility of the User 's persecution by the Portal Administration in accordance with the current legislation of the Republic of Kazakhstan.

Hereby, the Portal Administration also reserves all other available legal remedies in accordance with the law of the Republic of Kazakhstan or any other jurisdiction.